Secureworks®

Professional Services: Taegis™ Training

Maximize Your Platform Knowledge with our Consultant-Led Training Options

Expand Your Staff's Capabilities

Secureworks® Taegis Training provides customers with options to explore various areas of the Taegis platform and Taegis solutions. Get the most out of Taegis and enable your staff members to expand their knowledge of platform capabilities to further accelerate adoption, usage, and familiarity.

Secureworks Professional Services remote training sessions maximize your security return on investment by focusing on key aspects of Taegis that will boost your knowledge and understanding of the platform. Our experienced consultants are well-versed in providing interactive role-based or scenario-based training, sharing their vast expertise with your team. All our remote training sessions are complemented with Taegis ad-hoc training, designed to provide recommendations and help enable new Taegis features and functionality in your environment. Realize the benefit of this additional education and support by working with our highly skilled security experts and platform operators.

Taegis Training Options

Secureworks Professional Services provides the following Taegis Training options:

PERSONNEL	TAEGIS AD-HOC TRAINING
Consultant	Up to 4 Hours

CHOICE OF 2 OF THE FOLLOWING:	OR, CHOOSE 1 OF THE FOLLOWING:
Taegis Administrator Training	Scenario-Based Workshop
Taegis Analyst Training	
Taegis Advanced Search Training	
Taegis Custom Parser Training	

CUSTOMER BENEFITS

Optimally utilize Taegis by leveraging the vast knowledge of our team of experts to raise your staff's adoption and usage of the platform

Accelerate your time to value and return on investment from Taegis, maximizing the impact of our solutions on your business by enabling enhanced security

Gain a comprehensive understanding of Taegis features and discover how you can align to best practices for administrator and analyst roles, create custom parsers, and benefit from Taegis ad-hoc training with a Secureworks Professional Services Consultant

Taegis Training

Taegis Training is remote training led by a Secureworks Professional Services Consultant and provides options across a variety of focus areas:

- **Taegis Administrator Training:** Expedites your familiarization with core Taegis platform features and functions

- **Taegis Analyst Training:** Explains how to optimally utilize events, alerts, and investigations in the platform

- **Taegis Advanced Search Training:** Equips your staff to find and use data in Taegis quickly and efficiently

- **Taegis Custom Parser Training:** Teaches you how to integrate unsupported data sources into Taegis to maximize detector and advanced search utilization

- **Scenario-Based Workshop:** Tests your staff to demonstrate understanding of data in Taegis, its use in investigations and possible outcomes

All Taegis Training offerings also include:

- **Ad-Hoc Training:** Accelerate your personnel's understanding of Taegis with four hours of targeted training aligned with your use cases

About Secureworks Professional Services

Secureworks Professional Services is a dedicated team of security experts who understand the power of Taegis, and help customers optimize our platform and solutions. Our experts lead new and existing customers through a variety of flexible service offerings that tap into our experience as a security leader, refined from years of deploying and delivering software-based solutions to organizations of all sizes, across all industries, and solving for a wide range of use cases our customers desire to achieve.

SECUREWORKS DIFFERENTIATORS

Lessons learned and knowledge gained from working with thousands of Taegis customers

Meet you where you are to help accelerate your security maturity journey

Expertise and guidance from the continued evolution of Taegis solutions and capabilities

Access to Taegis experts who know how to help you optimize solutions and maximize time to value

Secureworks®

Secureworks (NASDAQ: SCWX) is a global cybersecurity leader that secures human progress with Secureworks® Taegis™, a SaaS-based, open XDR platform built on 20+ years of real-world detection data, security operations expertise, and threat intelligence and research. Taegis is embedded in the security operations of over 4,000 organizations around the world who use its advanced, AI-driven capabilities to detect advanced threats, streamline and collaborate on investigations, and automate the right actions.

For more information, call **1-877-838-7947** to speak to a Secureworks security specialist.
secureworks.com